

VOLUNTARY RECALL OF THE AEROSTEM HANDLEBAR CLAMPS

LOOK Cycle International has decided to recall and replace the stem handlebar clamps on the AEROSTEM models.

LOOK remains the leader in performance and technology in terms of carbon fiber frames and accessories used by the most demanding cyclists. Our innovative and rigorous designs have exceeded the most demanding requirements in the cycle industry and continue to further improve technological standards. Our reputation for excellence has made the AEROSTEM an acclaimed integration model. The stem clamps comply with European safety standards, but your satisfaction and safety are a priority for us. We have identified a few isolated cases of corrosion in the clamp's fiber that could lead to its cracking. That's why we want to replace your stem clamp with a new, updated and more reliable one. We most sincerely apologize for this inconvenience.

STEM MODEL IDENTIFICATION

The AEROSTEM is available in gloss or matt varnish (photo 1). It has been marketed for the Aerolight and Light 695 sold from July 2013 to December 2016 and the 795 from the 2015 range.

CLAMP IDENTIFICATION

Clamps without n ° (photo 2) or with n ° 380706 (Photo 3) are affected by the replacement. You can find the number under the clamp.

Clamps with numbers other than 380706 are not affected by the replacement.

WHAT TO DO?

If your stem clamp is not affected, you have no change to make. If your clamp is affected, stop using your bike immediately and bring it to your closest authorized dealer. The clamp will be removed and replaced by a new one free of charge.

If you do not have an authorized dealer or if you have any question, please contact : CYCLES LAMBERT:

Either by phone: **1 888-522-2453**

Or Email address :

aerostemrecall@hawleylambert.com

